

THE NORTH CAROLINA DISASTER ASSISTANCE MANUAL

SECTION 16: RESOURCE & REFERRAL GUIDE

At times, a referral to an attorney is not the best course of action. In your search for assistance, you may find that private community organizations or one or more local, state or federal agencies can help you. In addition to providing emergency information, this guide lists resources, community service organizations and government agencies with offices located in the areas where the people are being temporarily housed. It also includes the toll-free numbers for many state and federal agencies.

16.1 Federal Disaster Assistance

General Assistance	
Disaster Assistance	<p>The Disaster Assistance Improvement Program (DAIP) provides disaster survivors with information, support, services and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local and private sector partners.</p> <p>This site allows individuals to:</p> <ul style="list-style-type: none">• Find disaster assistance that meets the needs of an individual's particular circumstances• Apply for disaster assistance and reduce the number of forms required to be completed• Check the status of applications• Find a FEMA Disaster Recovery Center nearby• Find a hotel or a new place to live• Find programs to help with food and nutrition needs• Change address for Social Security, VA or other federal benefits• Learn about Small Business Administration (SBA) loans for homeowners, renters and businesses. <p>https://www.disasterassistance.gov</p>

<p>FEMA Assistance</p>	<p>FEMA Helpline Call 7 a.m. to 11 p.m. ET, 7 days a week 1-800-621-3362 TTY 1-800-462-7585 711 or VRS 1-800-621-3362 Or write to: FEMA P.O. Box 10055 Hyattsville, MD 20782-8055</p> <p>FEMA Internet Help Desk Call 24 hours a day, 7 days a week 1-800-745-0243</p> <p>FEMA Disaster Recovery Centers: FEMA Disaster Recovery Centers (DRC) are accessible meeting places set up after a disaster. The services offered at each DRC may vary. There are two ways to find a DRC nearby:</p> <ol style="list-style-type: none"> 1. Use the DRC locator found at https://egateway.fema.gov/ESF6/DRCLocator 2. Text DRC and a Zip Code to 4FEMA (43362). Example: "DRC 77001". Using this option does not add you to any messaging services.
<p>Crisis Counseling Assistance</p>	<p>FEMA’s Crisis Counseling Assistance and Training Program (CCP) assists individuals and communities in recovering from natural and human-caused disasters through community-based outreach and access to mental health services.</p> <p>Disaster Distress Helpline at 1-800-985-5990 FEMA Helpline at 1-800-621-3362, TTY 1-800-985-5990</p> <p>For more information: www.samhsa.gov/dtac/ccp</p>
<p>Emergency Housing</p>	
<p>General</p>	<p>Search for open shelters near you by texting SHELTER and a Zip Code to 4FEMA (43362). Example: "SHELTER 1234". Using this option does not add you to any messaging services.</p>

<p>FEMA Evacuee Hotel List</p>	<p>If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels and motels for a limited period of time. For a list of participating locations, please visit:</p> <p>http://www.femaevachotels.com</p>
<p>American Red Cross</p>	<p>You can find shelters by:</p> <ul style="list-style-type: none"> • Visiting www.redcross.org. Go to the “Get Help” tab and choose “Find an open shelter” • Downloading the “Emergency Red Cross Mobile” app • Texting “GETEMERGENCY” to 90999 • Calling 1-800-REDCROSS (1-800-733-2767)
<p>Salvation Army</p>	<p>Enter your zip code to find your nearest Salvation Army location:</p> <p>http://www.salvationarmyusa.org/</p>

Family Locators

<p>Safe and Well</p>	<p>The American Red Cross maintains Safe and Well, a web-based system that helps reunite friends and family displaced by a disaster.</p> <ul style="list-style-type: none"> • English – www.redcross.org/safeandwell • Spanish – https://www.safeandwell-es.communityos.org/zf/safe/add • Texting “SAFE” to 78876. Messages exist in both Spanish and English
<p>National Emergency Family Registry and Locator System*</p>	<p><i>*NOTE: The system is only activated at the request of a State to support Presidentially-declared disasters.</i></p> <p>FEMA’s National Emergency Family Registry and Locator System (NEFRLS) helps reunite families separated during a disaster. It allows displaced individuals to register and provide information about their current location and situation.</p> <p>Individuals and families can register online at www.fema.gov or by phone at 1-800-588-9822.</p>

National Center for Missing & Exploited Children	<p>The National Emergency Child Locator Center is operating by the National Center for Missing & Exploited Children (NCMEC) and may be activated through a request to FEMA from a State, Tribe or Territory during Presidentially-declared disasters. The primary mission is to assist with the reunification of children who have become separated from their parents or legal guardians.</p> <p>Individuals reporting or searching for a child missing during a disaster should call the NEMEC at 1-800-843-5678; it is staffed 24 hours a day.</p>
Next of Kin Registry	<p>The Next of Kin Registry (NOKR) is a FREE tool for daily emergencies and national disasters. NOKR is your emergency contact to help if you or your family member is missing, injured or deceased.</p> <p>www.nokr.org</p>
Other	<p>USA.gov also offers other sources for locating family.</p> <p>https://www.usa.gov/after-disaster</p>

Finding and Caring for Pets

Missing Pet Network	http://www.missingpet.net/
Pet Friendly Hotels	<p>For a list of pet friendly hotels, please visit:</p> <p>https://www.gopetfriendly.com</p>
Animal Assistance Organizations	<p>Humane Society (HQ Washington, DC) 1-866-720-2676 (M-F 8:00 am-11:00 pm (EST)) www.humanesociety.org</p> <p>Wings of Rescue https://www.wingsofrescue.org/</p> <p>ASPCA https://www.asPCA.org/</p> <p>GreaterGood.org http://greatergood.org/</p>

	<p>Best Friends Animal Society 1-435-644-2001 – Kanab, UT https://www.bestfriends.org/</p>
Legal Services Hotline	
<p>Disaster Legal Services Program</p>	<p>The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.</p> <p>NCBA/YLD 1-833-242-3549 (M-F 9:00 am-5:00 pm) Legal Aid of NC* 1-866-219-5262 (M-Th 8:30 am-4:30 pm and M & Th 5:30 pm-8:30 pm)</p> <p>https://www.legalaidnc.org/get-help/self-help-library/disaster-relief</p> <p>*Hotline is available in English and Spanish</p>
<p>National Disaster Legal Aid</p>	<p>The National Disaster Legal Aid Resource Center serves as a centralized nationwide resource for legal aid, pro bono and criminal defense attorneys across the county on legal issues related to all types of disasters.</p> <p>https://www.disasterlegalaid.org/</p>
<p>State Bar Association</p>	<p>NC Bar Association 1-919-677-0561 www.ncbar.org</p>
International Evacuees	
<p>General Consulate Information</p>	<p>www.usembassy.gov</p>

Insurance Information

National Flood Insurance Program (NFIP)	<p>The National Flood Insurance Program aims to reduce the impact of flooding on private and public structures. It does so by providing affordable insurance to property owners and by encouraging communities to adopt and enforce floodplain management regulations.</p> <p>https://www.fema.gov/national-flood-insurance-program</p>
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National Association of Insurance Commissioners	<p>1-816-783-8500 www.naic.org</p>
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Charitable Organizations (Recommended by FEMA)

American Red Cross Disaster Donations	<p>1-800-435-7669 to donate by phone www.redcross.org</p>
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Red Cross of NC	<p>Cape Fear Chapter 1102 South 16th Street Wilmington, NC 28401 1-910-762-2683</p> <p>Central NC Chapter 4737 University Drive, Building 3 Durham, NC 27707 1-919-489-6541</p> <p>Northeastern NC Chapter 700-A Cromwell Drive Greenville, NC 27858 1-252-355-3800</p> <p>Sandhills Chapter 807 Carol Street Fayetteville, NC 28303 1-910-867-8151</p> <p>Triangle Area Chapter 100 North Peartree Lane Raleigh, NC 27610 1-919-231-1602</p>
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	<p>Camp LeJeune-American Red Cross Building 1108 Birch Street Camp LeJeune, NC 28547</p> <p>Fort Bragg-American Red Cross 1-1139 Macomb Street Fort Bragg, NC 28310</p>
Catholic Charity Offices in NC	<p>Albemarle Region (Hertford) Cape Fear Region (Burgaw, Wilmington) Fayetteville Region (Fayetteville) New Bern Region (New Bern) Newton Grove Region (Goldsboro) Piedmont Region (Burlington, Durham) Raleigh Region (Cary, Raleigh) Tar River Region (Greenville) Hispanic Centers (Burlington, Raleigh)</p> <p>www.catholiccharities.org http://www.catholiccharitiesraleigh.org/locations</p>
Salvation Army Disaster Relief	https://www.salvationarmycarolinas.org/locations/command-list
Federal Agencies and Resources	
US Government Official Web Portal	<p>This website has links to many agencies and programs. 1-844-872-4681 http://www.usa.gov/</p>
Equal Employment Opportunity Commission	<p>1-800-669-4000 TTY 1-800-669-6820</p> <p>Info@ask.eeoc.gov (include zip code and/or city and state so that your email will be sent to the appropriate office)</p> <p>www.eeoc.gov</p>
Social Security Administration	<p>1-800-772-1213 (M-F 8:00 am-7:00 pm) TTY 1-800-325-0778</p> <p>www.ssa.gov</p>

<p>United State Postal Service</p>	<p>1-800-275-8777 (M-F 8:00 am-8:30 pm, Sat 8:00 am-6:00 pm)</p> <p>www.usps.gov</p> <p>USPS reminds customers to complete change-of-address-requests, especially if they expect to be out of their homes for extended periods.</p>
<p>US Department of Health & Human Services (Medicare)</p>	<p>1-800-633-4227 TTY: 1-877-486-2048</p> <p>http://www.cms.gov/</p>
<p>Veterans Affairs</p>	<p>1-844-698-2311 TTY: 711</p> <p>www.va.gov</p>
<p>Department of Education</p>	<p>1-800-872-5327</p> <p>https://www.ed.gov/</p>
<p>US Department of Housing and Urban Development (HUD)</p>	<p>Fraud Line: 1-800-347-3735 Housing Discrimination Line: 1-800-669-9777</p> <p>www.hud.gov https://www.hud.gov/states/north_carolina/offices#greensboro</p> <p>Greensboro Regional Office: 1-336-547-4000 TTY: 1-336-547-4054</p>
<p>Internal Revenue Service</p>	<p>1-800-829-1040</p> <p>www.irs.gov</p>
<p>Federal Citizen Information Center</p>	<p>A trusted one-stop source for answers to questions about consumer problems and government services. Consumers can order publications through the website.</p> <p>https://pueblo.gpo.gov/Publications/PuebloPubs.php</p> <p>Email: pueblo@gpo.gov</p> <p>1-719-295-2675 (M-F 9:00 am-5:00 pm)</p>

<p>U.S. Immigration and Customs Enforcement (ICE)</p>	<p>To Report Suspicious Activity: 1-866-347-2423</p> <p>Detainee-Related Information: 1-888-351-4024</p> <p>www.ice.gov</p>
<p>Department of Homeland Security</p>	<p>Main: 1-202-282-8000</p> <p>Comments: 1-202-282-8495</p> <p>www.dhs.gov</p>
<p>Small Business Administration</p>	<p>The Small Business Administration (SBA) offers low-interest, long-term disaster loans to small businesses of all sizes, private non-profit organizations, homeowners and renters to repair or replace uninsured/underinsured disaster damaged property.</p> <p>Loan amounts and terms are set by SBA and are based on each applicant's financial condition.</p> <p>Apply online at www.sba.gov, in person at a FEMA Disaster Recovery Center or by mail.</p> <p>www.sba.gov https://disasterloan.sba.gov/ela/information/index</p> <p>Call 1-800-659-2955 or email at disastercustomerservice@sba.gov</p>
<p>Credit Bureaus</p>	
<p>Equifax</p>	<p>1-866-349-5191</p>
<p>Experian</p>	<p>1-888-397-3742</p>
<p>Trans Union</p>	<p>1-800-916-8800</p>

16.2 North Carolina Disaster Assistance

General Assistance	
North Carolina Department of Public Safety	<p>https://www.ncdps.gov/</p> <p>NC Emergency Updates Call 5-1-1 or 1-877-511-4662</p> <p>Road Conditions 5-1-1 or 1-877-511-4662 https://drivenc.gov/</p>
Child Support Checks	
North Carolina Child Support Services	<p>NC Department of Health and Human Services: 1-800-992-9457 https://www.ncchildsupport.com/ecoa/</p>
Unemployment Assistance	
Disaster Unemployment Assistance (DUA)	<p>Disaster unemployment assistance is now available for North Carolinians unable to work due to a disaster through the NC Department of Commerce's Division of Employment Security. For more information, people can call 1-866-795-8877 or visit https://des.nc.gov/. Commerce's Division of Workforce Solutions may also apply for funds from the U.S. Department of Labor to create a temporary employment program for individuals whose employment has been affected by a disaster.</p> <p>Contact: 1-866-795-8877, M-F 8:00 am-5:00 pm https://www.ncdps.gov/ncem</p>
Insurance Information	
North Carolina Department of Insurance	<p>North Carolina Department of Insurance 1-855-408-1212 www.ncdoi.gov</p>

Legal Services

<p>Legal Aid of North Carolina (LANC)</p>	<p>Apply online: http://www.legalaidnc.org/get-help/apply-online</p> <p>Apply by phone: 1-866-219-5262, M-F 8:30 am-4:30 pm, M & Th, 5:30 pm-8:30 pm</p>
<p>LANC Ahoskie Office</p>	<p>Counties served: Bertie, Camden, Chowan, Currituck, Dare, Gates, Halifax, Hertford, Northampton, Pasquotank, Perquimans 1-252-332-5124</p>
<p>LANC Fayetteville Office</p>	<p>Counties served: Cumberland, Harnett, Sampson 1-910-483-0400</p>
<p>LANC Greenville Office</p>	<p>Counties served: Beaufort, Carteret, Craven, Hyde, Jones, Martin, Onslow, Pamlico, Pitt, Tyrell, Washington 1-252-758-1843</p>
<p>LANC Pembroke Office</p>	<p>Counties served: Hoke, Robeson, Scotland 1-910-521-2831</p>
<p>LANC Wilmington Office</p>	<p>Counties served: Bladen, Brunswick, Columbus, Duplin, New Hanover, Onslow, Pender 1-910-763-6207</p>
<p>LANC Wilson Office</p>	<p>Counties served: Edgecombe, Greene, Lenoir, Nash, Wayne, Wilson 1-252-291-6407</p>
<p>Disability Rights NC</p>	<p>1-877-235-4210 (voice) 1-888-268-5535 (TTY) www.disabilityrightsnc.org</p>
<p>North Carolina Coalition Against Domestic Violence</p>	<p>Phone: 1-919-956-9124 https://nccadv.org/</p> <p>National Domestic Violence Hotline: 1-800-799-7233 (voice) 1-800-787-3224 (TTY)</p> <p>National Sexual Assault Hotline: 1-800-656-4673</p>

American Civil Liberties Union of North Carolina	1-919-834-3466 contact@acluofnc.org https://www.acluofnorthcarolina.org/
Brunswick County Emergency Services	
Brunswick County	Emergency Services Department 1-910-253-5383 Emergency_services@brunswickcounty.gov Register of Deeds for Property Deed Replacement 1-910-253-2690 rod@brunswickcountync.gov
Robeson County Emergency Services	
Lumberton	Emergency Services Department: 1-910-671-3946 http://www.ci.lumberton.nc.us/157/Emergency-Services Register of Deeds for Property Deed Replacement: 1-910-253-2703
Robeson County	Emergency Management Department: 910-671-3150 Register of Deeds for Property Deed Replacement: 1-910-671-3040 https://www.co.robeson.nc.us/robeson-county-register-deeds
Bladen County Emergency Services	
Bladen County	Emergency Management 1-910-862-6760 https://bladennc.govoffice3.com/index.asp?SEC=2888C1D7-185C-4701-BA8E-08B21932DEBE&Type=B_BASIC Register of Deeds for Property Deed Replacement: 1-910-862-6710 http://www.bladenncred.org/

Columbus County Emergency Services	
Columbus County	<p>Emergency Services 1-910-40-6610 https://columbusco.org/Departments/Emergency-Services</p> <p>Register of Deeds for Property Deed Replacement: 1-910-640-6625 https://www.columbusdeeds.com/</p>
New Hanover Emergency Services	
New Hanover County	<p>Emergency Information: Public Information Hotline: 1-910-798-6800 https://emergency.nhcgov.com/</p> <p>Register of Deeds for Property Deed Replacement: 1-910-798-4530 https://registerofdeeds.nhcgov.com/</p>
Pender County Emergency Services	
Pender County	<p>Emergency Management: Public Information Hotline: 1-910-259-1210 http://www.penderem.com/</p> <p>Register of Deeds for Property Deed Replacement: 1-910-259-1225 https://www.pendercountync.gov/rod/</p>
Sampson County Emergency Services	
Sampson County	<p>Emergency Services Department: 1-910-592-8996 http://www.sampsonnc.com/departments/ems/index.php</p> <p>Register of Deeds for Property Deed Replacement: 1-910-592-8026 http://www.sampsonnc.com/departments/register_of_deeds/index.php</p>

Cumberland County Emergency Services

Cumberland County	Emergency Services: 1-910-438-4069 https://www.cumberlandcountync.gov/emergencyservices/emergency-management Register of Deeds for Property Deed Replacement: 1-910-678-7775 http://www.co.cumberland.nc.us/departments/register-of-deeds Cumberland County Community Resource Guide: https://www.fayettevillenc.gov/home/showpublisheddocument?id=13429
City of Fayetteville	Emergency Services: 1-910-433-1725 https://www.fayettevillenc.gov/city-services/fire/community/emergency-management

Lenoir County Emergency Services

Lenoir County	Emergency Services: 1-252-559-1911 https://lenoircountyemergencyservices.com/ Register of Deeds for Property Deed Replacement: 1-252-559-6420 https://lenoircountync.gov/register-of-deeds/
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Beaufort County Emergency Services

Beaufort County	Emergency Services: 1-252-946-2046 https://co.beaufort.nc.us/departments/public-safety/emergency-services/emergency-management
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	<p>Register of Deeds for Property Deed Replacement: 1-252-946-2323</p> <p>https://co.beaufort.nc.us/departments/general-government/register-of-deeds</p>
Pamlico County Emergency Services	
Pamlico County	<p>Emergency Services: 1-252-745-4131</p> <p>https://www.pamlicocounty.org/emergency-management-fire-marshal.aspx</p> <p>Register of Deeds for Property Deed Replacement: 1-252-745-4421</p> <p>http://www.pamlicocounty.org/register-of-deeds.aspx</p>
Harnett County Emergency Services	
Harnett County	<p>Emergency Services: https://www.harnett.org/emergencyservices/</p> <p>Register of Deeds for Property Deed Replacement: 1-910-893-7540</p> <p>http://www.harnett.org/deeds/</p>
Wayne County Emergency Services	
Wayne County	<p>Emergency Services: 1-919-731-1416</p> <p>https://www.waynegov.com/312/office-of-emergency-services</p> <p>Register of Deeds for Property Deed Replacement: 1-919-731-1449</p> <p>https://www.waynegov.com/347/register-of-deeds</p>

Duplin County Emergency Services

Table	Emergency Services: 1-910-296-2160 https://www.duplincountync.com/fire-emergencymanagement/ Register of Deeds for Property Deed Replacement: 1-910-296-2108 http://www.duplinrod.com
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Onslow County Emergency Services

Onslow County	Emergency Services: 1-910-347-4270 http://www.onslowcountync.gov/534/Emergency-Services Register of Deeds for Property Deed Replacement: 1-910-347-3451 http://www.onslowcountync.gov/154/register-of-deeds
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Carteret County Emergency Services

Carteret County	Emergency Services: 1-252-222-5481 https://www.carteretcountync.gov/138/emergency-services Register of Deeds for Property Deed Replacement: 1-252-728-8474 https://www.carteretcountync.gov/162/register-of-deeds
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Jones County Emergency Services

Jones County	Emergency Services: 1-252-448-1697 https://www.jonescountync.gov/index.asp?SEC=8A03F028-80E7-41BF-ACCB-B3340DC30585&Type=B_BASIC Register of Deeds for Property Deed Replacement: 1-252-448-2551 https://www.jonescountync.gov/index.asp?SEC=E1C244F1-2CC1-4306-9304-E7B2A3615402&Type=B_BASIC
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Craven County Emergency Services	
Craven County	<p>Emergency Services: 1-252-636-6608 https://www.cravencountync.gov/179/Emergency-Management</p> <p>Register of Deeds for Property Deed Replacement: 1-252-636-6617 https://www.cravencountync.gov/303/Register-of-Deeds</p>
North Carolina Attorney General	
Main Agency Switchboard	<p>1-919-716-6400 https://www.nc.gov/agencies</p>
Consumer Protection Hotline (e.g., price gouging)	<p>1-877-566-7226 https://ncdoj.gov/file-a-complaint/price-gouging/</p>
Other State Agencies & Resources	
Child Support (to apply for services)	<p>NC Department of Health and Human Services 1-800-992-9457 https://www.ncchildsupport.com/ecoa/</p>
NC Vocational Rehabilitation Services	<p>1-919-855-3500 (Voice) 1-919-324-1500 (Videophone) 1-919-855-3579 (TTY)</p> <p>https://www.ncdhhs.gov/divisions/dvrs</p>
NC Department of Mental Health, Developmental Disabilities and Substance Abuse Services	<p>Mental Health, Developmental Disabilities and Substance Abuse Services: 1-984-236-5000 Problem Gambling Hotline: 1-877-718-5543 Suicide Prevention Lifeline: 1-800-273-8255 NC4Vets: 1-844-624-8387</p> <p>For all non-crisis questions, public comments and customer service about programs for Division of Mental Health, Developmental Disabilities and Substance Abuse Services, please email: contactdmh@dhhs.nc.gov</p>

	For crisis and immediate assistance for a mental health or substance use crisis in your county: http://crisissolutionsnc.org/ https://www.ncdhhs.gov/divisions/mhddsas
NC Department of Health and Human Services	1-800-662-7030 https://www.ncdhhs.gov/
NC Department of Administration Fair Housing Division	1-919-807-4420 https://www.oah.nc.gov/civil-rights-division/housing-discrimination
Department of Administration	1-919-807-4420 https://ncadmin.nc.gov/
Department of Public Safety	Frequently called numbers: https://www.ncdps.gov/contact/frequently-called-phone-numbers https://www.ncdps.gov
NC Industrial Commission Division of Worker's Compensation	1-919-716-1700 http://www.ic.nc.gov
NC Department of Public Instruction	1-919-236-2100 http://www.ncpublicschools.org
Division of Aging and Adult Services	1-919-855-3400 https://www.ncdhhs.gov/divisions/daas

16.3 Services by Affinity Group

Alcoholics Anonymous	
Alcoholics Anonymous NC	https://aanorthcarolina.org/meetings/
Wilmington	1-910-794-1840

Immigration Services

NC Justice Center	1-888-251-2776 www.ncjustice.org
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Justice Matters NC	1-919-794-7511 (English/Spanish) www.justicemattersnc.org
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Family, Women, and Youth Services

NC Legal Aid Advocates for Children's Services	1-866-219-5262 www.legalaidnc.org/apply/
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NC Division of Child Development and Early Education	1-919-814-6300/1-800-859-0829 (In State Only) Social Services: 1-919-527-6335 https://ncchildcare.ncdhhs.gov/
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Avance Family Support & Education Program (AAMA)	1-713-812-0033 https://www.avancehouston.org/
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Big Brothers Big Sisters of the Triangle	1-919-850-9772 http://bigstri.org
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Senior Services

Alzheimer's Association-Eastern NC Chapter	1-919-803-8285, M-F 9am-4pm / 24-hour Helpline: 1-800-272-3900 https://www.alz.org/nc
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AARP	1-888-687-2277 https://www.aarp.org/
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American Cancer Society	1-800-227-2345 http://www.cancer.org
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American Diabetes Association	1-800-342-2383 http://www.diabetes.org/
American Heart Association	1-919-463-8300 / 1-800-242-8721 http://www.heart.org/
Salvation Army-Cape Fear	1-910-762-7345 https://www.salvationarmycarolinas.org/capefear/home/

16.4 Wilmington Area Helpful Numbers

Wilmington Area Helpful Numbers	
NAACP-New Hanover County	https://nhcnaacp.org
Wilmington City Hall	1-919-362-9208 https://www.wilmingtonnc.gov
Wilmington Health Department	1-910-798-3500 https://health.nhcgov.com
Wilmington Housing Authority	1-910-341-7700 http://www.wha.net/
New Hanover County Department of Education	1-910-254-4200 http://www.nhcs.net/
New Hanover County District Clerk	1-910-772-6600 https://www.nccourts.gov/locations/new-hanover-county
New Hanover County Offices (main switchboard)	1-910-798-7311 https://www.nhcgov.com/

Marriage License	1-910-798-4530 https://registerofdeeds.nhcgov.com/services/marriage-application/
New Hanover County Veteran Services	1-910-798-7611 https://veteranservices.nhcgov.com/
Federal Courts, Eastern District of North Carolina	1-910-815-4663 (Wilmington) 1-252-638-8534 (New Bern) https://www.nced.uscourts.gov
Non-Emergency Number (New Hanover County Sheriff)	1-910-798-4200 https://www.newhanoversheriff.com/
Jury Summons Information for New Hanover	https://www.nccourts.gov/locations/new-hanover-county/new-hanover-county-jury-service
Bankruptcy Court, Eastern District of North Carolina	1-919-856-4752 http://www.nceb.uscourts.gov
Better Business Bureau (Wilmington)	1-843-488-2227 https://www.bbb.org/en/us/nc/wilmington
National Association of the Remodeling Industry	https://www.narl.org/about-narl/
US Consumer Product Safety Commission/ Bilingual	1-800-638-2772 http://www.cpsc.gov/
Emergency and Crisis Intervention Services	
Crime Stoppers	1-713-222-8477 http://www.crime-stoppers.org/

Additional Assistance	
National Conference of CPA Practitioners	1-516-333-8282 http://go.nccpap.org/info/cpareferral
Wilmington Chamber of Commerce	1-910-762-2611 http://wilmingtonchamber.org
New Hanover-Pender County Medical Society	1-910-790-5800 https://nhpcms.org
Wilmington Apartment Association	1-910-620-8393 http://www.wilmingtonapartmentassociation.com/
Wilmington Association of Realtors	1-910-762-7400 http://www.wrar.com
Univision, Raleigh	https://www.univision.com/north-carolina/wuvc
Library Public New Hanover (General)	1-910-798-6300 https://library.nhcgov.com/
Federal Public Defenders	1-919-856-4236 (Raleigh) 1-252-830-2620 (Greenville) 1-252-633-2970 (New Bern) https://nce.fd.org/
Copies of State & Federal Laws	1-919-733-4111 https://www.ncleg.net/Laws/GeneralStatutes
New Hanover County Tax Assessor & Collector	1-910-798-7300 https://tax.nhcgov.com

Wilmington Residential Trash Services	1-910-332-6550 https://www.wilmingtonnc.gov/departments/public-services/recycling-trash/trash
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16.5 New Bern Area Helpful Numbers

Beaumont Area Helpful Numbers	
American Red Cross (Coastal Carolina Chapter)	1-252-637-3405 https://www.newbernchamber.com/list/member/american-red-cross-coastal-carolina-chapter-2268
New Bern Area Housing Authority	1-252-633-0800 http://www.newber nha.com
Craven County Social Services	1-252-636-4900 https://www.cravencountync.gov/275/Social_Services
Catholic Charities New Bern Region	1-252-638-2188 http://www.catholiccharitiesraleigh.org/new-bern/
Craven County Senior Services Meals on Wheels	1-252-638-1790 http://cccseniorservices.weebly.com/home-delivered-meals.html
The Salvation Army of Beaumont	1-252-637-2277 https://www.salvationarmycarolinas.org/newbern/home/
United Way of Coastal Carolina	1-252-637-2460 http://www.unitedwaycoastalnc.org
Visit New Bern	1-800-437-5767 https://www.visitnewbern.com/

Food Bank of
Central and
Eastern North
Carolina

1-252-577-1912

http://www.foodbankcenc.org/site/PageNavigator/branch_newbern.html

