

THE NORTH CAROLINA DISASTER ASSISTANCE MANUAL

SECTION 16: RESOURCE & REFERRAL GUIDE

At times, a referral to an attorney is not the best course of action. In your search for assistance, you may find that private community organizations or one or more local, state or federal agencies can help you. In addition to providing emergency information, this guide lists resources, community service organizations and government agencies with offices located in the areas where the people are being temporarily housed. It also includes the toll-free numbers for many state and federal agencies.

16.1 Federal Disaster Assistance

General Assistance	
Disaster Assistance	<p>The Disaster Assistance Improvement Program (DAIP) provides disaster survivors with information, support, services and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local and private sector partners.</p> <p>The site allows individuals to:</p> <ul style="list-style-type: none"> ■ Find disaster assistance that meets the needs of an individual’s particular circumstances ■ Apply for disaster assistance and reduce the number of forms required to be completed ■ Check the status of applications ■ Find a FEMA Disaster Recovery Center nearby ■ Find a hotel or a new place to live ■ Find programs to help with food and nutrition needs ■ Change address for Social Security, VA or other federal benefits, and ■ Learn about Small Business Administration (SBA) loans for homeowners, renters and businesses. <p>https://www.disasterassistance.gov/</p>
FEMA Assistance	<p>FEMA Helpline Call 7 a.m. to 11 p.m. ET, 7 days a week: 1-800-621-FEMA (1-800-621-3362) TTY 1-800-462-7585 711 or VRS 1-800-621-3362 Or write to: FEMA P.O. Box 10055 Hyattsville, MD 20782-8055</p> <p>FEMA Internet Help Desk Call 24 hours a day, 7 days a week: 1-800-745-0243</p> <p>FEMA Disaster Recovery Centers FEMA Disaster Recovery Centers (DRC) are accessible meeting places set up after a disaster. The services offered at each DRC may vary. There are two ways to find a DRC nearby:</p>

	<ol style="list-style-type: none"> 1. Use the DRC locator found at https://egateway.fema.gov/ESF6/DRCLocator 2. Text DRC and a Zip Code to 4FEMA (43362). Example: "DRC 77001". Using this option does not add you to any messaging service.
Crisis Counseling Assistance	<p>FEMA's Crisis Counseling Assistance and Training Program (CCP) assists individuals and communities in recovering from natural and human-caused disasters through community-based outreach and access to mental health services.</p> <p>Disaster Distress Helpline at 1-800-985-5990 FEMA Helpline at 1-800-621-3362, TTY 1-800-985-5990</p> <p>For more information: www.samhsa.gov/dtac/ccp</p>
Emergency Housing	
General	Search for open shelters near you by texting SHELTER and a Zip Code to 4FEMA (43362). Example: "SHELTER 1234". Using this option does not add you to any messaging service.
FEMA Evacuee Hotel List	<p>If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels and motels for a limited period of time. For a list of participating locations, please visit:</p> <p>http://www.femaevachotels.com/</p>
American Red Cross	<p>You can find shelters by:</p> <ul style="list-style-type: none"> ■ Visiting www.redcross.org ■ Downloading the "Emergency Red Cross Mobile" app ■ Texting "GETEMERGENCY" to 90999 ■ Calling 1-800-REDCROSS (1-800-733-2767)
Salvation Army	<p>Click on "Locations" and enter your zip code to find your nearest Salvation Army location:</p> <p>http://www.salvationarmyusa.org/</p>
Family Locators	
Safe and Well	<p>The American Red Cross maintains Safe and Well, a web-based system that helps reunite friends and family displaced by a disaster</p> <p>https://safeandwell.communityos.org/cms/index.php</p>
National Emergency Family Registry and Locator System (service is	FEMA's National Emergency Family Registry and Locator System (NEFRLS) helps reunite families separated during a disaster. It allows displaced individuals to register and provide information about their current location and situation. Please

not available. If you are looking for information regarding missing adult, please contact your local authorities for assistance.)	note: the system is only activated at the request of a State to support Presidentially-declared disasters. Individuals and families can register online at www.fema.gov or by phone at 1-800-588-9822
National Center for Missing & Exploited Children	The National Emergency Child Locator Center is operated by the National Center for Missing & Exploited Children (NCMEC) and may be activated through a request to FEMA from a State, Tribe or Territory during Presidentially-declared disasters. The primary mission is to assist with the reunification of children who have become separated from their parents or legal guardians. Individuals reporting or searching for a child missing as a result of a disaster should call the NEMEC at 1-877-908-9570; it is staffed 24-hours a day.
Next of Kin Registry	The Next of Kin Registry (NOKR) is a FREE tool for daily emergencies and national disasters. NOKR is your emergency contact system to help if you or your family member is missing, injured or deceased. www.nokr.org
Other	USA.gov also offers other sources for locating family. https://www.usa.gov/after-disaster
Finding and Caring for Pets	
Missing Pet Network	http://www.missingpet.net/
Pet Friendly Hotels	For a list of pet friendly hotels, please visit: https://www.gopetfriendly.com/
Animal Assistance Organizations	Humane Society (HQ Washington, DC) 1-866-720-2676 (M-F 8:00 am to 11:00 pm and Sat and Sun 9:00 am to 6:00 pm Eastern time) www.humanesociety.org Wings of Rescue Wings of Rescue is a 501(c)3 charity founded in 2012 by Cindy Smith, that flies endangered pets from high intake and/or high-kill shelters to no-kill shelters from where they have all been adopted into loving homes. https://www.wingsofrescue.org/ ASPCA https://www.aspca.org/ GreaterGood.org http://greatergood.org/

	<p>Best Friends Animal Society</p> <p>1-435-644-2001 – Kanab, UT</p> <p>https://bestfriends.org/</p>
Legal Services Hotlines	
Disaster Legal Services Program	<p>The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.</p> <p>Florence Hotlines:*</p> <p>NCBA/YLD M-F 9-12 1-833-242-3549</p> <p>Legal Aid of NC:*</p> <p>M-F 8:30-4:30</p> <p>M&Th 5:30-8:30</p> <p>*Hotline is available in English and Spanish</p>
National Disaster Legal Aid	<p>The National Disaster Legal Aid Resource Center serves as a centralized national resource for legal aid, pro bono and criminal defender attorneys across the country on legal issues related to all types of disasters</p> <p>https://www.disasterlegalaid.org/</p>
State Bar Associations	<p>NC Bar Association</p> <p>919-677-0561</p> <p>www.ncbar.org</p>
International Evacuees	
General Consulate Information	www.usembassy.gov
Select Embassy Information In Raleigh, NC	Mexico (+1) 919-615-3653
Insurance Information	
National Flood Insurance Program (NFIP)	<p>The National Flood Insurance Program aims to reduce the impact of flooding on private and public structures. It does so by providing affordable insurance to property owners and by encouraging communities to adopt and enforce floodplain management regulations.</p> <p>https://www.fema.gov/national-flood-insurance-program</p>

National Association of Insurance Commissioners	816-783-8500 www.naic.org
Charitable Organizations (Recommended by FEMA)	
American Red Cross Disaster Donations	1-800-435-7669 to Donate by phone www.redcross.org
Red Cross of NC	<p>Cape Fear Chapter 1102 South 16th Street Wilmington, NC 28401 (910) 762-2683</p> <p>Central NC Chapter 4737 University Dr., Building 3 Durham, NC 27707 (919) 489-6541</p> <p>Northeastern NC Chapter 700-A Cromwell Dr. Greenville, NC 27858 (252) 355-3800</p> <p>Sandhills Chapter 807 Carol St. Fayetteville, NC 28303 (910) 867-8151</p> <p>Triangle Area Chapter 100 N. Peartree Lane Raleigh, NC 27610 (919) 231-1602</p> <p>Camp Lejeune – American Red Cross Bldg 1108 Birch St. Camp Lejeune, NC 28547</p> <p>Fort Bragg – American Red Cross 1-1139 Macomb St Fort Bragg, NC 28310</p>
Catholic Charities Offices in NC	<u>ALBEMARLE REGION (Hertford)</u> <u>CAPE FEAR REGION (Burgaw, Wilmington)</u> <u>FAYETTEVILLE REGION (Fayetteville)</u> <u>NEW BERN REGION (New Bern)</u> <u>NEWTON GROVE REGION (Goldsboro)</u> <u>PIEDMONT REGION (Burlington, Durham)</u> <u>RALEIGH REGION (Cary, Raleigh)</u>

	<p><u>TAR RIVER REGION (Greenville)</u> <u>HISPANIC CENTERS (Burlington, Raleigh)</u></p> <p>www.catholiccharities.org http://www.catholiccharitiesraleigh.org/locations/</p>
Salvation Army Disaster Relief	https://www.salvationarmycarolinas.org/locations/command-list
Federal Agencies and Resources	
U.S. Government's Official Web Portal	<p>This web portal has links to many agencies and programs.</p> <p>1-844-USA-GOV1 (1-844-872-4681)</p> <p>http://www.usa.gov/</p>
Equal Employment Opportunity Commission	<p>1-800-669-4000 Hearing Impaired: 1-800-669-6820</p> <p>info@ask.eeoc.gov <i>(include zip code and/or city and state so that your email will be sent to the appropriate office)</i></p> <p>www.eeoc.gov</p>
Social Security Administration	<p>1-800-772-1213 TTY 1-800-325-0778</p> <p>www.ssa.gov</p> <p>Hurricane Harvey: Beginning Sept. 1, customers in Houston and Rio Grande districts who receive Treasury checks via U.S. Mail — including checks from the Social Security Administration, Veterans Administration and other agencies — can pick up these checks at the Post Office location nearest to their ZIP Code.</p>
United States Postal Service	<p>General: 1-800-ASK-USPS (1-800-275-8777) www.usps.gov</p> <p>USPS is reminding customers to complete change-of-address requests, especially if they expect to be out of their homes for extended periods.</p>
U.S. Department of Health & Human Services (Medicare)	<p>1-800-MEDICARE (633-4227) TTY: 1-877-486-2048</p> <p>http://www.cms.gov/</p>
Veterans Affairs	<p>1-844-MyVA311 (1-844-698-2311)</p> <p>www.va.gov</p>
Department of Education	<p>1-800-872-5327</p> <p>www.ed.gov</p>

U.S. Department of Housing and Urban Development (HUD)	Fraud Line: 1-800-347-3735 Fair Housing: 1-800-347-3739 www.hud.gov https://www.hud.gov/states/north_carolina/offices#greensboro Greensboro Regional Office: (336) 547-4000
Internal Revenue Service	1-800-829-1040 www.irs.gov
Federal Citizen Information Center (f/k/a Federal Consumer Information Center)	The U. S. Government Publishing Office Pueblo Distribution Center is a trusted one-stop source for answers to questions about consumer problems and government services. The Pueblo.GPO.gov website is where consumers can go to find information and order publications on a variety of topics from the federal government. Order Line: 1-888-878-3256 Questions Only: 719-295-2675 https://pueblo.gpo.gov/Publications/PuebloPubs.php
U.S. Immigration and Customs Enforcement (ICE)	To Report Suspicious Activity: 1-866-347-2423 Detainee-Related Information: 1-888-351-4024 www.ice.gov
Department of Homeland Security	Main: 1-202-282-8000 Comments: 1-202-8495 www.dhs.gov
Small Business Administration	The Small Business Administration (SBA) offers low-interest, long-term disaster loans to small businesses of all sizes, private non-profit organizations, homeowners and renters to repair or replace uninsured/underinsured disaster damaged property. Loan amounts and terms are set by SBA and are based on each applicant's financial condition. Apply online at www.sba.gov , in person at a FEMA Disaster Recovery Center or by mail. www.sba.gov https://disasterloan.sba.gov/ela/Information/Index Call 1-800-659-2955 or email at disastercustomerservice@sba.gov

Credit Bureaus	
Equifax	1-866-349-5191
Experian	1-888-397-3742
Trans Union	1-800-916-8800

16.2 North Carolina Disaster Assistance

General Assistance	
North Carolina Department of Public Safety	<p>https://www.ncdps.gov/florence</p> <p>NC Emergency Updates Call 5-1-1 or 1-877-511-4662</p> <p>Road Conditions 5-1-1- or 877-511-4662 https://tims.ncdot.gov/tims/</p>
Child Support Checks	
North Carolina Child Support Services	<p>NC Department of Health and Human Services: 1-800-992-9457 https://www.ncchildsupport.com/ecoa/</p>
Unemployment Assistance	
Disaster Unemployment Assistance (DUA)	<p>Disaster unemployment assistance is now available for North Carolinians unable to work due to Florence through the NC Department of Commerce's Division of Employment Security. For more information, people can call 1-866-795-8877 or visit des.nc.gov. Commerce's Division of Workforce Solutions is also applying for funds from the U.S. Department of Labor to create a temporary employment program for individuals whose employment has been affected by the storm.</p> <p>Contact: 1-866-795-8877 https://www.ncdps.gov/hurricane-florence-unemployment-help</p>
Insurance Information	
North Carolina Department of Insurance	<p>North Carolina Department of Insurance: 855-408-1212</p>

	www.NCHurriClaims.com www.ncdoi.com
Legal Services	
Legal Aid of North Carolina (LANC)	Apply online: http://www.legalaidnc.org/get-help/apply-online Apply by phone: http://www.legalaidnc.org/get-help/apply-by-phone
(LANC) Ahoskie Office Counties Served: Bertie, Camden, Chowan, Currituck, Dare, Gates, Halifax, Hertford, Northampton, Pasquotank, Perquimans	252-332-5124
(LANC) Fayetteville Office Counties Served: Cumberland, Harnett, Sampson	910-483-0400
(LANC) Greenville Office: Counties Served: Beaufort, Carteret, Craven, Hyde, Jones, Martin, Onslow, Pamlico, Pitt, Tyrell, Washington	252-758-1843
(LANC) Pembroke Office Counties Served: Hoke, Robeson, Scotland	910-521-2831
(LANC) Wilmington Office Counties Served: Bladen, Brunswick, Columbus, Duplin, New Hanover, Onslow, Pender	910-763-6207
(LANC) Wilson Office Counties Served: Edgecombe, Greene, Lenoir, Nash, Wayne, Wilson	252-291-6407
Disability Rights NC	1-877-235-4210 (Voice) 1-888-268-5535 (TTY)

	www.disabilityrightsn.org
North Carolina Coalition Against Domestic Violence	<p>Phone: 919-956-9124 https://nccadv.org/</p> <p>National Domestic Violence Hotline 1-800-799-7233 (Voice) 1-800-787-3224 (TTY)</p> <p>National Sexual Assault Hotline: 1-800-656-4673</p>
American Civil Liberties Union of North Carolina	<p>919-834-3466 contact@acluofnc.org</p> <p>https://www.acluofnorthcarolina.org/</p>
Brunswick County Emergency Services	
Brunswick County	<p>Emergency Services Department: 910-253-5383 Emergency.services@brunswickcounty.gov</p> <p>Register of Deeds for Property Deed Replacement: 910-253-2703 rod@brunswickcountync.gov</p>
Robeson County Emergency Services	
Lumberton	<p>Emergency Services Department: 910-671-3946 http://www.ci.lumberton.nc.us/index.php/departments/emsmain</p> <p>Register of Deeds for Property Deed Replacement: 910-253-2703</p>
Robeson County	<p>Emergency Management Department: 910-671-3150 https://www.co.robeson.nc.us/robeson-emergency-services</p> <p>Register of Deeds for Property Deed Replacement: 910-671-3040 https://www.co.robeson.nc.us/robeson-county-register-deeds</p> <p>Business Recovery Center: Robeson Community College-Workforce Dev. Ctr., Bldg. 18</p>

	<p>5160 Fayetteville Rd. Lumberton, NC 28358 Opens: Wednesday, Sept. 26 at 12 Noon Hours: Weekdays, 8 a.m. - 5 p.m. Saturdays, Hours pending Closed: Sundays</p>
Bladen County Emergency Services	
Bladen County	<p>Emergency Management 910-862-6760 https://bladennc.govoffice3.com/?SEC=2888C1D7-185C-4701-BA8E-08B21932DEBE</p> <p>Register of Deeds for Property Deed Replacement: 910-862-6710 http://www.bladenncred.org/</p>
Columbus County Emergency Services	
Columbus County	<p>Emergency Services: 910-640-6610 http://www.columbusco.org/Departments/Emergency-Services</p> <p>Register of Deeds for Property Deed Replacement: https://www.columbusdeeds.com/ 910-640-6625 https://www.columbusdeeds.com/</p>
New Hanover Emergency Services	
New Hanover County	<p>Emergency Information: Public Information Hotline: 910-798-6800 https://emergency.nhcgov.com/</p> <p>Register of Deeds for Property Deed Replacement: 910-798-4530 https://registerofdeeds.nhcgov.com/</p>
Pender County Emergency Services	
Pender County	<p>Emergency Management: Public Information Hotline: 910-259-1210</p>

	<p>http://www.penderem.com/</p> <p>Register of Deeds for Property Deed Replacement: 910-259-1225 http://www.penderem.com/</p>
Sampson County Emergency Services	
Sampson County	<p>Emergency Services Department: 910-592-1151 http://www.sampsonnc.com/departments/ems/index.php</p> <p>Register of Deeds for Property Deed Replacement: 910-592-8026 http://www.sampsonnc.com/departments/register_of_deeds/index.php</p>
Cumberland County Emergency Services	
Cumberland County	<p>Emergency Services: 910-321-6736 http://www.co.cumberland.nc.us/departments/emergency-group/emergency-services</p> <p>Register of Deeds for Property Deed Replacement: 910-678-7775 http://www.co.cumberland.nc.us/departments/register-of-deeds</p> <p>Cumberland County Community Resource Guide: http://www.co.cumberland.nc.us/community-resource-directory1</p>
City of Fayetteville	<p>Emergency Services: 910-433-1725 https://fayettevillenc.gov/government/city-departments/fire-emergency-management</p>
Lenoir County Emergency Services	
Lenoir County	<p>Emergency Services: 252-559-1911 https://lenoircountyemergencyservices.com/</p> <p>Register of Deeds for Property Deed Replacement: 252-559-6420 http://www.co.lenoir.nc.us/registerofdeeds.html</p>

Beaufort County Emergency Services

Beaufort County	<p>Emergency Services: 252-559-1911 https://sites.google.com/site/bcsoemergencyalerts/</p> <p>Register of Deeds for Property Deed Replacement: 252-946-2323 https://co.beaufort.nc.us/departments/general-government/register-of-deeds</p>
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Pamlico County Emergency Services

Pamlico County	<p>Emergency Services: 252-745-4131 http://www.pamlicocounty.org/emergency-management-fire-marshal.aspx</p> <p>Register of Deeds for Property Deed Replacement: 252-745-4421 http://www.pamlicocounty.org/register-of-deeds.aspx</p>
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Harnett County Emergency Services

Harnett County	<p>Emergency Services: http://www.harnett.org/fire/emergency-management.asp</p> <p>Register of Deeds for Property Deed Replacement: 910-814-6892 http://www.harnett.org/deeds/</p>
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Wayne County Emergency Services

Wayne County	<p>Emergency Services: 919-731-1416 https://www.waynegov.com/312/Office-of-Emergency-Services</p> <p>Register of Deeds for Property Deed Replacement: 919-731-1449 https://www.waynegov.com/347/Register-of-Deeds</p>
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Duplin County Emergency Services

Duplin County	<p>Emergency Services: 910-296-2160 https://www.duplincountync.com/governmentOffices/emergencyManagement.html</p> <p>Register of Deeds for Property Deed Replacement: 910-296-2108 http://www.duplinrod.com/</p>
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Onslow County Emergency Services	
Onslow County	<p>Emergency Services: 910-347-4270 http://www.onslowcountync.gov/534/Emergency-Services</p> <p>Register of Deeds for Property Deed Replacement: 910-347-3451 http://www.onslowcountync.gov/154/Register-of-Deeds</p>
Carteret County Emergency Services	
Carteret County	<p>Emergency Services: 252-222-5481 https://www.carteretcountync.gov/138/Emergency-Services</p> <p>Register of Deeds for Property Deed Replacement: 252-728-8474 https://www.carteretcountync.gov/162/Register-of-Deeds</p>
Jones County Emergency Services	
Jones County	<p>Emergency Services: 252-268-0796 https://www.jonescountync.gov/?SEC=8A03F028-80E7-41BF-ACCB-B3340DC30585</p> <p>Register of Deeds for Property Deed Replacement: 252-448-2551 https://www.jonescountync.gov/index.asp?SEC=E1C244F1-2CC1-4306-9304-E7B2A3615402&Type=B_BASIC</p>
Craven County Emergency Services	
Craven County	<p>Emergency Services: 252-268-0796 https://www.cravencountync.gov/179/Emergency-Management</p> <p>Register of Deeds for Property Deed Replacement: 252-636-6617 https://www.cravencountync.gov/303/Register-of-Deeds</p>
North Carolina Attorney General	
Main Agency Switchboard	www.oag.state.tx.us
Consumer Complaints	1-877-5-NO-SCAM (1-877-566-7226)

(e.g., price gouging)	http://ncdoj.gov/pricegougingcomplaint
Consumer protection hotline	1-877-5-NO-SCAM (1-877-566-7226)
Child Support (to apply for services)	NC Department of Health and Human Services: 1-800-992-9457 https://www.ncchildsupport.com/ecoa/
Other State Agencies & Resources	
NC Vocational Rehabilitation Services	919-855-3500 (Voice) 919-324-1500 (Videophone) 919-855-3579 (TTY) https://www.ncdhhs.gov/divisions/dvrs
NC Department of Mental Health, Developmental Disabilities and Substance Abuse Services	Mental Health, Developmental Disabilities and Substance Abuse Services: 919-733-7011 Problem Gambling Hotline: 877-718-5543 Suicide Prevention Lifeline: 800-273-8255 NC4Vets: 844-NC4-VETS or 844-624-8387 For all non-crisis questions, public comments and customer service about programs for Division of Mental Health, Developmental Disabilities and Substance Abuse Services, please email contactdmh@dhhs.nc.gov For Crisis and Immediate Assistance: Find help for a mental health and substance use crisis in your county here: http://crisissolutionsnc.org/ https://www.ncdhhs.gov/divisions/mhddsas
NC Department of Health and Human Services	919-527-6130 https://www.ncdhhs.gov/
NC Department of Administration Fair Housing Division	919-807-4420 https://ncadmin.nc.gov/citizens/fair-housing
Department of Administration	919-807-2425 https://ncadmin.nc.gov/
Department of Public Safety	Frequently called phone numbers: https://www.ncdps.gov/contact/frequently-called-phone-numbers https://www.ncdps.gov
NC Industrial Commission Division	919-807-2501 http://www.ic.nc.gov

of Worker's Compensation	
NC Department of Public Instruction	919-807-3300 http://www.ncpublicschools.org
-Division of Aging and Adult Services	919-855-3400 https://www.ncdhhs.gov/divisions/daas

16.3 Services by Affinity Group

Alcoholics Anonymous	
Alcoholics Anonymous NC	https://www.aanorthcarolina.org/meetings.asp
Wilmington	910-794-1840
Immigration Services	
NC Justice Center	1-888-251-2776 www.ncjustice.org
Justice Matters NC	919-794-7511 ext. 1 (English) 919-794-78511 ext. 2 (Spanish) www.iusticemattersnc.org
Family, Women, and Youth Services	
NC Legal Aid Advocates for Children's Services	1-866-219-5262 ww2.legalaidnc.org/apply/
NC Division of Child Development and Early Education	713-967-6700 / 713-812-0033 919-527-6335 https://ncchildcare.ncdhhs.gov/
Avance Family Support & Education Program (AAMA)	713-812-0033 http://www.avancehouston.org/
Big Brothers Big Sisters of Greater Houston	713-271-5683 / 888-887-2447 http://www.bbbstx.org/houston
Senior Services	
Alzheimer's Association- Eastern NC Chapter	919-803-8285 / 24-Hour Helpline: 800-272-3900

	https://www.alz.org/nc
AARP	1-888-687-2277 http://www.aarp.org/
American Cancer Society	1-800-227-2345 http://www.cancer.org
American Diabetes Association	1-800-342-2383 http://www.diabetes.org/
American Heart Association	919-463-8300 / 1-800-242-8721 http://www.heart.org/
Salvation Army – Cape Fear	910-762-7345 https://www.salvationarmycarolinas.org/capefear/home/

16.4 Wilmington Area Helpful Numbers

Wilmington Area Helpful Numbers	
NAACP-New Hanover County	https://www.nhcnaacp.com/
Wilmington City Hall	919-362-9208 https://www.wilmingtonnc.gov/departments/general/florence-information
Wilmington Health Department	910-798-6500 https://health.nhcgov.com/
Wilmington Housing Authority	910-341-7700 http://www.wha.net/
New Hanover County Department of Education	910-254-4226 http://www.nhcs.net/
New Hanover County District Clerk	(910) 772-6600 https://www.nccourts.gov/locations/new-hanover-county
New Hanover County Offices (Main Switchboard)	910-798-7311 https://www.nhcgov.com/
Marriage License	910-798-4530 https://registerofdeeds.nhcgov.com/services/marriage-application/
New Hanover County Veteran Services	910-798-7611

	https://veteranservices.nhcgov.com/
Texas Veterans Commission	919-807-4260 https://www.milvets.nc.gov
Federal Courts, Eastern District of North Carolina	910-815-4663 (Wilmington)252-638-8534 (New Bern) https://www.nced.uscourts.gov
Non-Emergency number (New Hanover County Sheriff)	910-798-4200 https://www.newhanoversheriff.com/
Jury Summons Information for New Hanover	https://www.nccourts.gov/locations/new-hanover-county/new-hanover-county-jury-service
Bankruptcy Court, Eastern District of North Carolina	919-856-4752 http://www.nceb.uscourts.gov
Better Business Bureau (Wilmington)	https://www.bbb.org/en/us/nc/wilmington
National Association of the Remodeling Industry	https://www.nari.org/about-nari/
U.S. Consumer Product Safety Commission/Bilingual	1-800-638-2772 http://www.cpsc.gov/
Emergency and Crisis Intervention Services	
Crime Stoppers	713-222-TIPS (8477) http://www.crime-stoppers.org/
Additional Assistance	
National Conference of CPA Practitioners	888-488-5400 http://go.nccpap.org/info/cpareferral
Wilmington Chamber of Commerce	910-762-2611 http://wilmingtonchamber.org
New Hanover-Pender County Medical Society	910-790-5800 https://nhpcms.org
Wilmington Apartment Association	http://www.wilmingtonapartmentassociation.com/
Wilmington Association of Realtors	910-762-7400 http://www.wrar.com
Univision, Raleigh	https://www.univision.com/north-carolina/wuvc

Library Public New Hanover (General)	910-798-6301 https://library.nhcgov.com/
Federal Public Defenders	919-856-4236 (Raleigh) 252-830-2620 (Greenville) 252-633-2970 (New Bern) https://nce.fd.org/
Copies of State & Federal Laws	919-733-4111 https://www2.ncleg.net/Laws/GeneralStatutes
New Hanover County Tax Assessor & Collector	910-798-7300 https://tax.nhcgov.com
Wilmington Residential Trash Services	<u>910-332-6550</u> https://www.wilmingtonnc.gov/departments/public-services/recycling-trash/trash

16.5 New Bern Area Helpful Numbers

Beaumont Area Helpful Numbers	
American Red Cross (Coastal Carolina Chapter)	252-637-3405 https://www.newbernochamber.com/list/member/american-red-cross-coastal-carolina-chapter-2268
New Bern Area Housing Authority	252-633-0800 http://www.newbernha.com
Craven County Social Services	252-633-2357 https://www.cravencountync.gov/275/Social-Services
Catholic Charities New Bern Region	252-638-3657 http://www.catholiccharitiesraleigh.org/new-bern/
Craven County Senior Services Meals on Wheels	252-638-1790 http://ccseniorservices.weebly.com/meals-on-wheels.html
The Salvation Army of Beaumont	704-522-4970 https://www.salvationarmycarolinas.org/newbern/home/
United Way of Coastal Carolina	http://www.unitedwaycoastalnc.org
Visit New Bern	800-437-5767 https://www.visitnewbern.com/

Food Bank of Central and Eastern North Carolina	919-875-0707 http://www.foodbankcenc.org/site/PageNavigator/branch_newbern.html
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